

Main Street Bank Remained Open to Service Customers During The September 2004 Flood

Main Street Bank remained open for business during heavy rain and flooding that occurred Friday, September 17, and Saturday, September 18, in Wheeling and throughout the Ohio Valley.

Main Street Bank remained fully staffed and operational throughout Friday and Saturday. The bank opened for business as usual on Monday, September 20. At 10 a.m., a power outage occurred that left Main Street Bank without electricity.

“We remained open and conducted transactions the old-fashioned way...by hand without the aid of computers or electricity. During a federal emergency such as a flood, it’s vital that a bank remains open so victims can access the money they need to start rebuilding their lives. Our customers were relieved that we were open and here when they needed us the most,” said Rich Lucas, president and CEO of Main Street Bank.

Main Street Bank donated money to the Upper Ohio Valley Red Cross by participating in a telethon sponsored by WTRF-TV 7. Bank employees also helped at the telethon by answering phones to take incoming calls for donations.

“Everyone of us on this staff was directly affected by the events of this past weekend either personally or through family and friends. Despite having to cope with the stress of a situation that none of us were prepared for, the Main Street Bank staff focused on doing what we do best...serving our customers. I’m extremely proud of this staff,” said Lucas.

Lucas said that while flood water from the Ohio River did reach the parking lot, the bank, drive thru and ATM did not sustain any damage. The flooding was the worst in the Ohio Valley since 1936.

###